myUnity v2023 Real World Testing

2025 Results Report

Prepared for

Drummond

Netsmart

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General Information

Plan Report ID Number: [For ONC-Authorized Certification Body use only]

Developer Name: Netsmart

Product Name(s): myUnity

Version Number(s): 2023

Certified Health IT Product List (CHPL) ID(s): 15.04.04.2816.myUn.23.02.0.231218

Developer Real World Testing Page URL: https://www.ntst.com/lp/certifications

Changes to Original Plan

In accordance with ONC's Enforcement Discretion, dated June 30, 2025, Netsmart is not submitting Test Results for criteria, except with respect to Health IT Modules certified to the criteria specified in 45 CFR 170.315(g)(7) through (10).

If a developer has made any changes to their approach for Real World Testing that differs from what was outlined in their plan, note these changes here.

Summary of Change [Summarize each element that changed between the plan and actual execution of Real World Testing]	Reason [Describe the reason this change occurred]	Impact [Describe what impact this change had on the execution of your Real World Testing activities
Utilization of testing tools for some criterion.	Some criterion did not produce Real World results because no clients were utilizing the criterion.	We utilized testing tools to verify compliance with the criterion.

Withdrawn Products

If a developer withdrew any products within the past year that were previously included in their Real World Testing plan, please provide the following information.

Product Name(s):	N/A
Version Number(s):	N/A
CHPL Product Number(s):	N/A
Date(s) Withdrawn:	N/A
Inclusion of Data in Results Report: [Provide a statement as to whether any data was captured on the withdrawn products. If so, this data should be identified in the results report.]	N/A

Summary of Testing Methods & Key Findings

Consistent with the ONC's recommendation that "Real World Testing verify that deployed Certified Health IT continues to perform as intended by conducting and measuring observations of interoperability and data exchange", Netsmart's original test plan focused on capturing and documenting the ability of certified capabilities to be successfully utilized in the real world.

To demonstrate real-world interoperability, Netsmart compiled end user data through calculated feedback automation, based on the number of instances a specific action is performed in the solution software. This approach did not require the end user to be actively involved in testing.

myUnity Certified Edition saw an increase in client adoption in 2025, which led to a higher outcome than previous years, however, there is still zero adoption specifically for certified capability, 170.315g(9). Due to the low live client adoption on this specific criterion, we tested and demonstrated the required certified capability in a semi-controlled setting as close to a "real world" implementation as possible.

Standards Updates ((Including Standards Version Advancement Process (SVAP) AND United States Core Data for Interoperability (USCDI))

Both required and voluntary standards updates must be addressed in the Real World Testing plan. Real World Testing plans must include all certified health IT updated to newer versions of standards prior to August 31 of the year in which the updates were made. Indicate as to whether optional standards, via SVAP and/or USCDI, are leveraged as part of the certification of your health IT product(s).

- [ ] Yes, I have products certified with voluntary SVAP or USCDI standards. (If yes, please complete the table below.

- [**X**] No, none of my products include these voluntary standards

The Netsmart myUnity certified product is not and has not participated in the Standards Version Advancement Process prior to August 31, 2025.

Standard (and version)	N/A
Updated certification criteria and associated product	N/A
CHPL Product Number	N/A
Conformance measures	N/A

Care Setting(s)

myUnity supports the deployment and tracking of documentation within and outside of the Palliative health care specialty setting. The majority of clients using certified technology are doing so in outpatient settings.

Metrics and Outcomes

Associated Criteria	Measurement /Metric	Relied Upon Software (if applicable)	Outcomes	Challenges Encountered (if applicable
170.315(g)(7) Application access —	Over a 30-day period:	N/A	2,629,825	There were no challenges encountered when testing and

patient selection	Number of Patient searches conducted using the FHIR R4 Patient endpoint.			collecting data for these criteria.
170.315(g)(9) Application access — data category request	Over a 30-day period: Number of successful CCD retrievals using either the certified CCD or the FHIR R4 DocumentReference endpoints.	N/A	28	During this RWT period, no myUnity clients implemented G9. Therefore, the data for this RWT result is based on synthetic patient data using simulated/test scenarios, executed in an environment that mirrors production environments.
170.315(g)(10) Standardized API for Patient and Population Services	Over a 30-day period: Number of successful requests to the FHIR R4 endpoints excluding Patient and DocumentReference.	N/A	216,187	There were no challenges encountered when testing and collecting data for these criteria.

Outcomes Explained

§170.315(g)(7) – Application Access – Patient Selection

Outcomes Explained A query on historical audit logs was performed for a 30-day period. The totals should demonstrate the ability of our FHIR R4 Patient endpoint to search for a patient. The searches result in a "searchset" Bundle listing all Patients that match the provided criteria. The total is 2629825 which comes from only 1 of our clients. Most of our other clients that use FHIR API vendors continue to use HL7 ADT messages to keep patient demographic data in sync, including the PatientID. The 1 client that is showing a high usage is a large conglomerate that operates in many locations, so it is not surprising that this particular client has a high usage due to their size.
Justification & Test Methodology The FHIR R4 Patient endpoint provides a variety of search parameters to support identification of a patient for subsequent searches. The searches will result in a "searchset" Bundle listing all Patients that match the provided criteria. When no matches are found an empty Bundle will be returned to the requestor. This measure demonstrates that the search capability is available and utilized

§170.315(g)(9) – Application Access- All Data Request

Outcomes Explained We performed a query on historical logs for a 30-day period. We have zero adoption of this criterion for clients utilizing the myUnity product. Therefore, myUnity uses quarterly regression testing of this feature to ensure its functionality.
Justification & Test Methodology We utilized internal monitoring & testing tools to demonstrate our solutions ability to produce a certified CCD and the FHIR R4 DocumentReference endpoint that will provide a generated CCD upon request based on the supplied parameters. Testing demonstrates that the capability is available and can be utilized should clients opt to do so.

§170.315(g)(10) – Standardized API for patient and population services

Outcomes Explained We performed a query on historical logs for a 30-day period. The totals should demonstrate the ability of our FHIR R4 Patient endpoint to retrieve patient Resource data excluding Patient and DocumentReference. The searches result in a "searchset" Bundle listing all Resource data that match the provided criteria.
Justification & Test Methodology We utilized internal monitoring & testing tools to demonstrate our solutions ability to respond through our FHIR R4 Resource endpoints to provides a variety of search parameters to support patient data. The searches will result in a "searchset" Bundle listing all Resource data that match the provided criteria. When no matches are found an empty Bundle will be returned to the requestor. This measure demonstrates that the search capability is available and utilized.

Schedule of Key Milestones

Key Milestones	Care Setting(s)	Date/Timeframe
Submit Real World Testing Plan documentation to Drummond.	**Palliative**	**October 1, 2024**
Begin Collection of information as laid out by the plan for the period.	**Palliative**	**January 1, 2025**
Follow-up with providers and authorized representatives on a regular basis to understand any issues arising with the data collection.	**Palliative**	**Quarterly, 2025**
End of Real-World Testing period/final collection of all data for analysis.	**Palliative**	**December 31, 2025**
Analysis and report creation.	**Palliative**	**January 30, 2026**
Submit Real World Testing report to ACB (per their instructions)	**Palliative**	**February 6, 2026**

Attestation

This Real World Testing Results Report is complete with all required elements, including measures that address all certification criteria and care settings. All information in this Report is up to date and fully addresses the Health IT Developer's Real World Testing requirements.

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Date: 2/6/2026