



## What is your interoperability strategy?

Use this checklist to choose the right technology partner for interoperability

Interoperability—the ability to exchange data and share information with other providers—is a crucial component for succeeding in value-based care and adapting to changing payment models. As interoperability standards and protocols continue to evolve, it's essential to select a technology partner that has both the experience and technical capacity to anticipate and support your organization's needs.

To help you with your decision, we asked our clients to share key questions they asked each interoperability technology vendor when making their selection.

Use this simple checklist to ensure you select the right technology partner to further your interoperability strategy.

# Interoperability Checklist

Question	Netsmart	Vendor #2	Vendor #3	Vendor #4
Of the four domains of interoperability (find, send, receive and integrate), what domains can your technology provide?				
a. <b>Find</b> patients' health information from sources outside your organization	✓			
b. <b>Send</b> secure information electronically to your partners	✓			
c. <b>Receive</b> and reconcile information electronically from your partners	✓			
d. <b>Integrate</b> both standard and custom capabilities from outside sources into electronic health record (EHR)	✓			
Do you have live clients sharing data through a Nationwide Data Exchange Network today?	✓			
Is the integration with the Nationwide Data Exchange Network a direct connection or a separate login?	Direct			
Does your technology use its own integration engine for direct and indirect data exchange?	✓			
Does your organization work with an extensive network of technology and service providers to leverage the full potential of your current solutions?	✓			
Does your technology provider have dedicated resources that focus on advancing your interoperability strategy?	✓			
Can your system discretely consume clinical information like medications, allergies and health information exchange (HIE) data from external sources into the patient chart?	✓			
Does your technology provider support consent to send and receive sensitive data?	✓			
Does your system have the ability to electronically exchange referrals, e-Faxes, and discrete clinical data with provider partners in a secure, HIPAA-compliant messaging format?	✓			