

ONE PLATFORM

designed for integrated care

Behavioral Health



Primary Care



Community Resources



The need for integrated human services and primary care is clear.

80%

of people with a behavioral health disorder will visit a primary care provider (PCP) at least once a year.

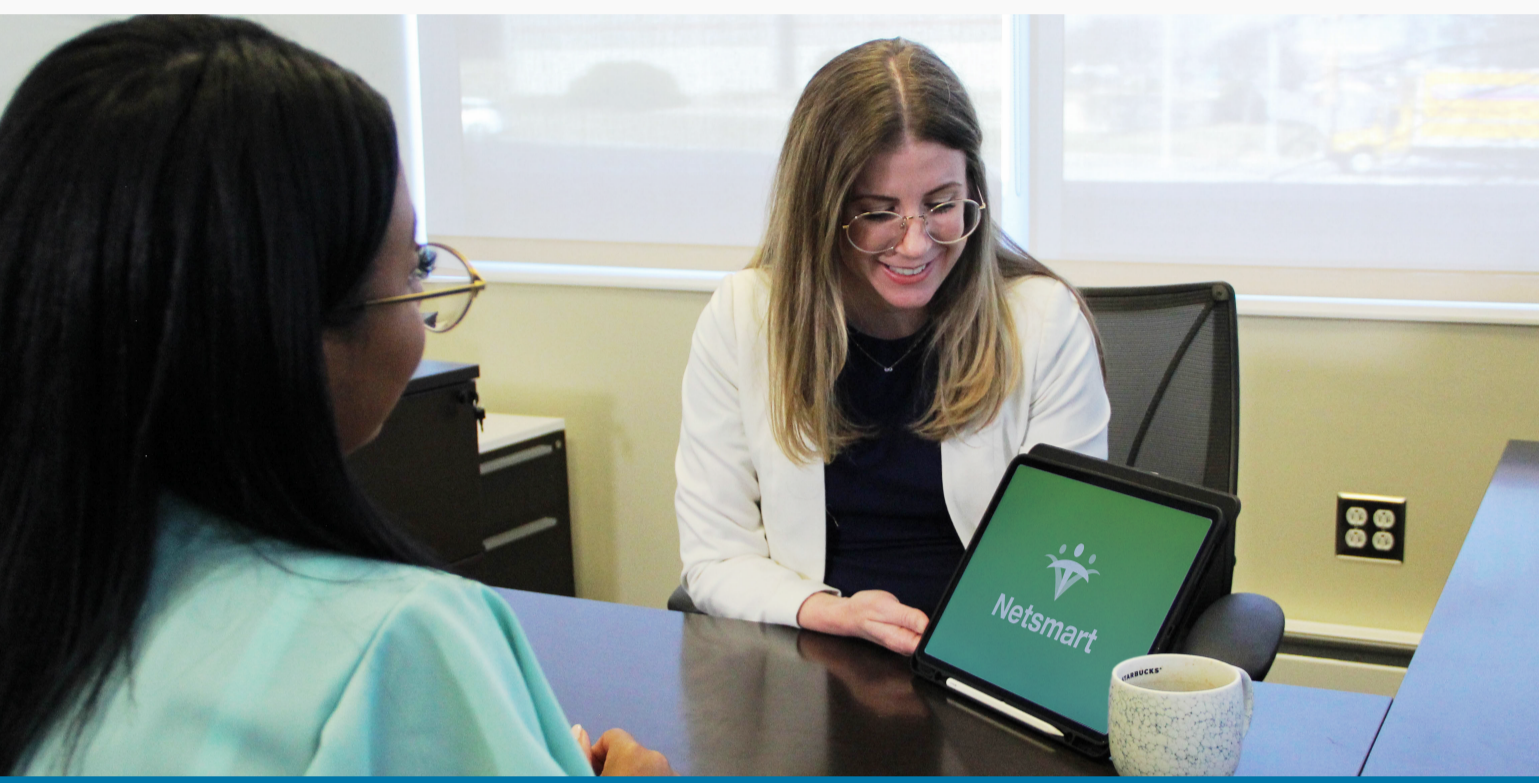
50%

of all behavioral health disorders are treated in primary care

Up to 50%

of patient referrals from primary care to outpatient behavioral health do not make the first appointment

Source: "Benefits of Integration of Behavioral Health," Primary Care Collaborative. <https://archive.thepcc.org/content/benefits-integration-behavioral-health>



The benefits are undeniable. Individuals enrolled in integrated care programs experience:

1 Improved outcomes

15–30% reduction in hospital admissions

2 Cost reduction

80% lower healthcare costs due to fewer hospitalizations, reduced emergency department visits and better disease management

3 Enhanced quality of care

25–40% more likely to report high satisfaction with their care

4 Focus on health equity

10–15% reduction in outcome disparities between different ethnic and socioeconomic groups

Source: "Growing & Operationalizing Your Whole Person Care Practice: The Cornerstone Montgomery Case Study," Open Minds. <https://openminds.com/market-intelligence/resources/growing-operationalizing-your-whole-person-care-practice-the-cornerstone-montgomery-case-study/>

The driving force?

A market that favors innovative, growth-minded organizations.



Financial Incentives

Models and payer incentives for co-located or collaborative approach between medical and behavioral health.



Competitive Landscape

Healthcare organizations are looking for ways to diversify and scale as they see new entrants to the market.



Population Health

Growing recognition of unmet primary care needs among individuals with behavioral health disorders.

Collaborative care models: one size does not fit all.



Coordination

These organizations operate on separate facilities and on separate platforms but communicate based on provider or patient need.



Co-located

While they may or may not use the same systems, the offices or facility are shared, enabling onsite, coordinated collaboration.



Integrated

This comprehensive service model leads to maximized efficiencies with one system, consistent collaboration, and blended roles and cultures.

At Netsmart, we're prepared to walk the path of integrated care alongside you – wherever you may be in your journey.

Enabling all the essential functions of integrated care.

- Conducting screenings and facilitating access
- Multidisciplinary care teams
- Ongoing care management
- Decision support tools for evidence-based care
- Systemic quality improvement
- Information tracking exchange
- Referrals and tracking for HRSNs (health related social needs)
- Mental health screenings and closed-loop referrals

Equipped with all the features and functionality you'd expect.

- Role-based intuitive clinical workflows
- Analytics and measures reporting
- Robust interoperability and health information exchange
- Consumer engagement
- Augmented intelligence and decision support tools
- e-Prescribing and dispensing
- Integrated financial and billing features
- Population health management