

# myHealthPointe v10

## Real World Testing Plan

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2023 Measures

*Prepared for*

# Drummond



# Netsmart

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## General Information

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Plan Report ID Number: [For ONC-Authorized Certification Body use only]

Developer Name: Netsmart Technologies

Product Name(s): myHealthPointe Certified Edition

Version Number(s): 10

Certified Health IT Product List (CHPL) ID(s): 15.04.04.2816.Myhe.10.00.0.211229

Developer Real World Testing Page URL: <https://www.ntst.com/lp/certifications>

## Justification for Real World Testing Approach

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At this time, the myHealthPointe (myHP) product is marketed toward the behavioral health care, and post acute care settings. For this reason, the myHP Real World Testing plan will apply to these specialty care settings.

myHP is certified to one of the Real World Testing (RWT) criteria. Netsmart identified use cases and measures for the criteria the myHP product is certified to which falls within the RWT scope.

The myHP product supports the patient engagement criteria § 170.315(e)(1) View, download, and transmit to 3rd party.

## Standards Updates (SVAP and USCDI)

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The Netsmart myHP certified product is not and has not participated in the Standards Version Advancement Process prior to August 31, 2022. Nor is the myHP certified product updated to the new United States Core Data for Interoperability (USCDI) version 1. Therefore, Netsmart does not have any data to include in this section of the Real World Testing plan. Netsmart plans to update to the USCDI version 1 and other updates specified in the 21<sup>st</sup> Century Cures Act in accordance with the required deadlines.

<b>Standard (and version)</b>	All standards are those specified prior to May 1, 2020.
<b>Updated certification criteria and associated product</b>	Not applicable
<b>CHPL Product Number</b>	Not applicable
<b>Method used for standard Update</b>	Not applicable
<b>Date of ONC-ACB notification</b>	Not applicable

<b>Date of customer notification (SVAP only)</b>	Not applicable
<b>Conformance measure</b>	Not applicable
<b>USCDI updated certification (USCDI version)</b>	Not applicable

## Care Setting(s)

myHP supports the deployment and tracking of documentation within and outside of the behavioral health care specialty setting. The majority of clients using certified technology are doing so in outpatient and inpatient settings.

## Overall Expected Outcomes

Real World Testing will demonstrate that myHP is conformant to the following certification criteria: [§170.315\(e\)\(1\) – View, Download, and Transmit to 3<sup>rd</sup> Party.](#)

## Relied Upon or Third Party Software

Relied upon software is typically third party software that is not developed by the Certified Health IT Developer presenting its health IT for testing and certification. Per the definition provided by the ONC, myEvolv does not currently utilize any third party software.

## Schedule of Key Milestones

<b>Key Milestones</b>	<b>Date/Timeframe</b>
<b>Submit Real World Testing Plan documentation to Drummond.</b>	<b>November 1, 2022</b>
<b>Begin Collection of information as laid out by the plan for the period.</b>	<b>January 1, 2023</b>
<b>Follow-up with providers and authorized representatives on a regular basis to understand any issues arising with the data collection.</b>	<b>Quarterly, 2023</b>
<b>End of Real-World Testing period/final collection of all data for analysis.</b>	<b>December 31, 2023</b>
<b>Analysis and report creation.</b>	<b>January 15, 2024</b>
<b>Submit Real World Testing report to ACB (per their instructions)</b>	<b>February 1, 2024</b>

# Measures Used in Overall Approach

## §170.315(e)(1) – View, Download, and Transmit to 3<sup>rd</sup> Party

### *Description of Measurement/Metric*

The measures identified will encompass the Number of Views, downloads, and transmits of patient chart summaries over number of successful views, downloads and transmits.

- View Chart summary
  - Numerator: # of views of the chart summary
  - Denominator: # of clients that had an encounter during the reporting period
- Download of chart summary
  - Numerator: # of downloads of chart summary
  - Denominator: # of clients that had an encounter during the reporting period
- Transmission of chart summary
  - Numerator: # of transmissions of chart summary
  - Denominator: # of clients that had an encounter during the reporting period

### *Associated Certification Criteria*

<b>§ 170.315 (e)(1) View, Download, and Transmit to 3<sup>rd</sup> Party</b> Not updated to 2015 edition Cures Update criteria.	§170.315(e)(i)(A)
	§170.315(e)(i)(B)
	§170.315(e)(i)(C)

### *Justification for Selected Measurement/Metric*

The measurements selected demonstrate that chart summaries can successfully be viewed and downloaded by patients and that they are able to successfully transmit to external parties.

### *Test Methodology*

We will utilize the Netsmart product, myHP, to access data related to the ability of clients to view, download, and transmit their data to external parties. myHP utilizes log files to capture the relevant data points.

### *Care Setting(s)*

Care Setting	Justification
Behavioral health care specialty setting	This measure was designed to test the behavioral health care & post-acute care facilities we support and target with this certified product. We will pull data to test over a 12-month time period.

### *Expected Outcomes*

It is expected that patients (or their authorized representatives) will be able to view, download and transmit their chart summaries using the mechanisms provided. Error rates will be tracked and trended over time.

## Attestation

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This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the Health IT Developer's Real World Testing requirements.

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Date: 10/17/2022